

# The People Side of Supply Chain Projects

## Human Change Management

Wednesday, 10 June 2015

**When:** Wednesday, 10 June 2015

**Time:** 7.00am - 9.00am

**Cost:** SCLAA members \$30.00  
Affiliates \$30.00  
Non-members \$50.00

**Venue:** State Tennis Centre  
Victoria Park Drive  
Burswood WA

**VISAGIO**  
MANAGEMENT ENGINEERING

**Registrations close: 2 June 2015**

The world has always been changing, and humanity - with greater or less resistance - has always adapted to survive. The organisational environment is no different. Every new project requires organisational adjustments, provoking individual discomfort and resistance. Frequently, important projects end with some expectations unmet, especially in terms of costs or deadline. There are different causes for project failure, but a common characteristic to all is underestimating one of project management's major components: human beings and their peculiarities. Adopting a strategic approach to change management with a focus on the human factor in projects increases the chances of achieving or exceeding the expected results.

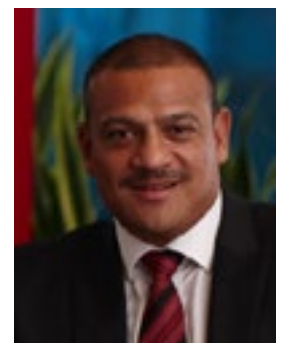
### Presenters



**Wilson Casado**

Wilson Casado will introduce the HCMBOK® - methodology, tools and good practices in human change management - specially designed for project managers to ensure the human factors are properly managed. Wilson will also run a quick and practical group exercise where the participants will be able to understand various organisational change tactics that Supply Chain project managers can apply in their day-to-day job.

Dom Thatcher will tell his own personal story leading a business transformation in the parcel processing operation of Australia Post WA. Whilst a very clear technical and operational plan for the implementation of the changes was essential, it was his full-time dedication to stakeholder engagement - from senior management, union officials, and employees on the project team - that empowered the project team to develop and implement the changes required to improve their operations.



**Dom Thatcher**

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